

# Text and QR-Code Scams

Smishing texts and tampered QR codes, and the one rule that defuses both.

**\$470M**

reported losses to text scams in 2024

FTC, 2025

**5x**

rise in text-scam losses since 2020

FTC, 2025

**21 sec**

median time to click a phishing link

Verizon DBIR, 2024

## SPOTTING A SCAM TEXT

### 01 A link in an unexpected text

A delivery, toll, or bank 'alert' urging you to tap a link right now.

### 03 Urgency over a small problem

A tiny unpaid fee or a held package, with a threat if you do not act.

### 02 A sender that does not fit

A personal mobile number claiming to be a company, or a shortened link.

## QR-CODE (QUISHING) TRAPS

### 04 A QR code placed over a real one

A sticker on a parking meter, menu, or invoice sending you to a fake site.

### 05 A code that asks you to log in or pay

Any QR that lands on a login or payment page deserves a hard stop.

## COMMON TEXT AND QR LURES

### 06 Delivery and toll 'fees'

A package or unpaid toll that needs a small payment through a link.

### 07 Bank and account 'alerts'

A fraud warning that wants you to log in or 'confirm' through a link.

### 08 Wrong-number and job texts

A friendly 'wrong number' or an easy-money job that warms you up for a scam.

## DO / DON'T

### DO

- Open the company's app or a typed address and check the status there.
- Delete and report unexpected texts, and block the sender.
- Check where a QR code leads before you act, and beware stickers placed over real codes.
- Use phishing-resistant MFA so a stolen password alone is not enough.

### DON'T

- Do not tap links in unexpected texts.
- Do not scan untrusted QR codes, especially in public places.
- Do not enter logins or card details on a page reached from a text or a QR.
- Do not reply to an obvious scam text. It confirms a live number.

## THE ONE MOVE

Do not tap links in unexpected texts or scan untrusted QR codes. Go to the company yourself through its app or a typed address and check the real status there. The link is the trap.

## IF IT HAPPENS

- Do not click further. If you entered details, change that password now.
- Call your bank if you shared card or login details.
- Report the text (forward to 7726 in the US) and to [reportfraud.ftc.gov](https://reportfraud.ftc.gov).
- Watch for follow-up scams that use the information you gave.

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Sources: U.S. FTC (2025); Verizon DBIR (2024). Figures as publicly reported.

How this is made: threat level: human is an AI-assisted production. A real person researches every story, checks each claim against primary sources, and is accountable for the facts.